



7" NON-CONTACT INFRARED THERMOMETER

Frequently Asked Questions

Can the unit be powered over PoE?

No

Are the device IP settings user configurable?

Yes, each device may be set for any IP/Subnet/Gateway via the on-screen menu

Does the iR37 have a password?

Users may set a password for each device independently so each unit may be different if needed.

Is the interface configurable with client databases, server or cloud based?

Yes, a white label interface is provided.

Is any information from or to the device stored in a public cloud or accessible by third party?

No, all information is located wherever the client directs, no access by manufacturer or chip provider/s.

Does the camera use a Huawei or similar origin chip?

No, the camera is German in origin, the camera and chip is client secure.

Where is the data stored?

All data is stored on the clients PC/Server or their private cloud as they may choose.

How are upgrades effected for firmware?

Any upgrades are provided as a zip file to clients who can upload across to the devices via their own network protocols or directly via USB.

Can the temperature reading be spoken as well as shown?

Yes in a language/ voiceover of your choice – e.g. “thirty six point five”

Can the unit show a client/site specific message?

Yes, but we advise only one line for clarity – e.g. “welcome to ABC Company”

Can the unit speak a welcome, action message?

Yes, a welcome, instruction message and post-reading message is possible.

If over temp – i.e. a fever indicated can the unit provide a text or voice message for the user?

Yes, wholly customizable for voice and/or text

Can the unit distinguish between staff and a visitor?

Yes, if aligned to an employee ID tag, fob, smart card etc.

Can the unit trigger a third party gate to allow deny entry?

Yes

Are there any specific network requirements for cable or protocols, like Cat6, Win10?

No

Power

DC 12V/3A

CPU

Rk3288 quad core 1.8G

RAM

DDR3 2G

FLASH

EMMC8G

OS

Android

PANEL

7 inch IPS 800x480 Solutions

TOUCH PANEL

G+G Capacitative Touch Panel

CAMERA

High Dynamic Rage 2Mega-Pix

TEST DIST

LIGHT

Medical Level Accuracy +/-0.3

SPEAKER

White, RGB Back Up Light

FACE REC

3W 4D

MATERIAL

10,000+ Database 0.4 speed

BRACKETS

Aluminum alloy & 304 Stainless

DIMENSIONS

Wall / Desktop / Turnstile

APPLICATION

6" W x 12.5" H x 1.5" D

Time Attend / Turnstile / Access